

# Saraswati College of Professional Studies

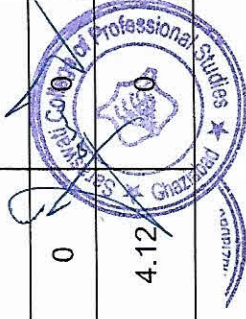
Ghaziabad

B.Ed. 2021-22

## Student Satisfaction Survey

Responses in percentage from 97 students

S.L.	Questions	A	B	C	D	E
1	When you joined the College, you were oriented about expectations from you and the competencies you should develop on completion of the Programme? / जब आप कॉलेज में शामिल हुए, तो आप से अपेक्षाओं के बारे में उन्मुख थे और कार्यक्रम के पूरा होने पर आपको जो दक्षताओं का विकास करना चाहिए था?	79.38	14.43	5.15	0	6.18
2	The teaching of theory courses helped you to become aware about the working of school system in the country. / सिद्धांत पाठ्यक्रमों के शिक्षण से आपको देश में स्कूल प्रणाली के काम करने के बारे में जागरूक होने में मदद मिली।	40.2	58.76	0	0	1.03
3	Did the educational documents/reports available at the institution help you to understand the educational functioning? / क्या संस्थान में उपलब्ध शैक्षिक दस्तावेज / रिपोर्ट आपको शैक्षिक कामकाज को समझने में मदद करते हैं?	45.36	38.14	15.46	0	1.03
4	You got an exposure to multiple modes of teaching learning in the college / आपको कॉलेज में शिक्षण शिक्षण के कई तरीकों का प्रदर्शन मिला	42.26	55.67	1.03	0	1.03
5	Did you get opportunity to learn through internet-based sources during your stay in the College? / क्या आपको कॉलेज में रहने के दौरान इंटरनेट-आधारित स्रोतों के माध्यम से सीखने का अवसर मिला?	55.67	22.68	7.21	0	14.43
6	To what extent did the teaching-learning in the College enabled you to be capable of meaningfully adopting ICT based learning sequences for school teaching? / कॉलेज में शिक्षण-अधिगम ने आपको स्कूली शिक्षण के लिए आईसीटी आधारित शिक्षण अनुक्रमों को सार्थक रूप से अपनाने में सक्षम होने में सक्षम बनाया।	54.63	36.08	7.21	0	2.06
7	The learning activities provided in the college helped you to develop necessary competencies to become a teacher? / कॉलेज में दी गई सीखने की गतिविधियों ने आपको शिक्षक बनने के लिए आवश्यक दक्षताओं को विकसित करने में मदद की?	75.25	23.71	0	0	1.03
8	How well you were "prepared" for the practice of teaching in schools? / स्कूलों में पढ़ाने के अभ्यास के लिए आप कितने "तैयार" थे?	25.77	67.01	4.12	1.03	2.06
9	How well you were "prepared" for the practice of teaching in schools? / स्कूलों में पढ़ाने के अभ्यास के लिए आप कितने "तैयार" थे?	36.08	54.63	8.24	0	1.03
10	Overall qualities of teaching learning and Evaluation processes in the College are good? / कॉलेज में शिक्षण शिक्षण और मूल्यांकन प्रक्रियाओं के समग्र गुण अच्छे हैं?	51.54	46.39	0	0	2.06
11	Did the mentoring process in the college help you to resolve the difficulties in academic and personal matters? / क्या कॉलेज में सलाह देने की प्रक्रिया आपको अकादमिक और व्यक्तिगत मामलों में कठिनाइयों को हल करने में मदद करती है?	76.28	18.55	4.12	0	1.03



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# Saraswati College of Professional Studies Ghaziabad

B.Com. 2021-22

## Student Satisfaction Survey

**Responses in percentage from 94 students**

S.L.	Questions	A	B	C	D
1	How much of the syllabus was covered in the class?	30 - 54 6.38 %	55 - 69 9.57%	70 - 84 84.04 %	0
2	How well did the teachers prepare for the classes?	Satisfactory 57.44%	Thoroughly 42.55	0	0
3	How well were the teachers able to communicate?	Generally ineffective 6.38 %	Just Satisfactory 13.82%	Sometime Effective 79.78%	0
4	The teacher's approach to teaching can best be described as	Excellent 34.04 %	Good 10.63%	Very Good 55.31%	0
5	Fairness of the internal evaluation process by the teachers.	Always fair 34.04%	Some time Unfair 10.63%	Usually Fair 55.31%	0
6	Was your performance in assignments discussed with you?	Everytime 37.23%	Occassionall y 5.3%	Rarely 5.31%	Usually 52.12%
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	Often 52.12%	Rarely 4.25%	Reggularly 38.29%	Sometimes 5.31%
8	The institution provides multiple opportunities to learn and grow.	Agree 57.44%	Disagree 3.19%	Neutral 7.44%	Strongly agree 31.91%
9	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	Everytime 25.53%	Occassionall y 6.38%	Rarely 5.31%	Usually 62.76%
10	The teachers illustrate the concepts through examples and applications.	Everytime 28.72%	Occassionall y 7.44%	Rarely 5.31%	Usually 58.51%
11	Teachers are able to identify your weaknesses and help you to overcome them.	Everytime 28.72%	Rarely 5.31%	Usually 65.95%	0
12	Teachers encourage you to participate in extracurricular activities.	Agree 52.12%	Disagree 3.19%	Neutral 8.51%	Strongly agree 36.17 %
13	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	Moderate 59.57%	Some what 8.51%	To a great Extent 31.91%	0
14	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	30 - 49 4.25 %	50 - 69 11.70%	70 - 89 56.38 %	Above 90 27.65%
15	The overall quality of teaching-learning process in your institute is very good.	Agree 57.44%	Disagree 3.19%	Neutral 5.31%	Strongly agree 34.04 %

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*Shikha*



## Student Satisfaction Survey- 2020-22

Saraswati College of Professional Studies is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in Teacher Education. Kindly participate in the survey by responding to the questions given hereunder. Your responses will be utilized only for academic purpose. Your identity will be confidential.

1. Email \*

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### Personal Information

2. Name

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3. Father's Name

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4. Gender

Mark only one oval.

Male

Female

5. Date of Birth

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Example: 7 January 2019

6. Programme

Mark only one oval.

Bachelor of Education (B.Ed.)

Bachelor of Commerce (B.Com.)

Master's in International Business (MIB)

7. Year

Mark only one oval.

First Year

Second Year

Third Year

### Student Satisfaction Questionnaire

8. 1. When you joined the College, you were oriented about expectations from you and the competencies you should develop on completion of the Programme? / जब आप कॉलेज में शामिल हुए, तो आप से अपेक्षाओं के बारे में उन्मुख थे और कार्यक्रम के पूरा होने पर आपको जो दक्षताओं का विकास करना चाहिए था?

Mark only one oval.

a. Both expectations and competencies were clearly stated

b. Only one of the two was clearly stated

c. Both were stated but not adequately

d. Could not understand both clearly

e. No such orientation was given

9. 2. The teaching of theory courses helped you to become aware about the working of school system in the country. / सिद्धांत पाठ्यक्रमों के शिक्षण से आपको देश में स्कूल प्रणाली के काम करने के बारे में जागरूक होने में मदद मिली।

Mark only one oval.

- a. Strongly agree  
 b. Agree  
 c. Not sure  
 d. Disagree  
 e. Strongly disagree

10. 3. Did the educational documents/reports available at the institution help you to understand the educational functioning? / क्या संस्थान में उपलब्ध शैक्षिक दस्तावेज / रिपोर्ट आपको शैक्षिक कामकाज को समझने में मदद करते हैं?

Mark only one oval.

- a. To a very great extent  
 b. To a great extent  
 c. To some extent  
 d. Not very sure  
 e. Not of any help

11. 4. You got an exposure to multiple modes of teaching learning in the college / आपको कॉलेज में शिक्षण शिक्षण के कई तरीकों का प्रदर्शन मिला

Mark only one oval.

- a. Strongly agree  
 b. Agree  
 c. Not sure  
 d. Disagree  
 e. Strongly disagree

12. 5. Did you get opportunity to learn through internet-based sources during your stay in the College?/ क्या आपको कॉलेज में रहने के दौरान इंटरनेट-आधारित स्रोतों के माध्यम से सीखने का अवसर मिला?

Mark only one oval.

- a. Regularly  
 b. As and when teacher specified  
 c. Occasionally  
 d. Very rarely  
 e. Not at all

13. 6. To what extent did the teaching-learning in the College enabled you to be capable of meaningfully adopting ICT based learning sequences for school teaching? / कॉलेज में शिक्षण-अधिगम ने आपको स्कूली शिक्षण के लिए आईटी आधारित शिक्षण अनुक्रमों को सार्थक रूप से अपनाने में सक्षम होने में सक्षम बनाया।

Mark only one oval.

- a. Can use all ICT resources with ease  
 b. Can use some ICT resources with ease  
 c. Can use ICT resources in a limited way  
 d. Not so confident in using any ICT resources  
 e. Not at all capable in using ICT resources

14. 7. The learning activities provided in the college helped you to develop necessary competencies to become a teacher? / कॉलेज में दी गई सीखने की गतिविधियों ने आपको शिक्षक बनने के लिए आवश्यक दक्षताओं को विकसित करने में मदद की?

Mark only one oval.

- a. Greater extent  
 b. Some extent  
 c. Occasionally  
 d. Very rarely  
 e. Not at all

15. 8. How well you were "prepared" for the practice of teaching in schools? / स्कूलों में पढ़ाने के अभ्यास के लिए आप कितने "तैयार" थे?

Mark only one oval.

- a. Very well prepared  
 b. Satisfactorily prepared  
 c. Somewhat prepared  
 d. Not well prepared  
 e. Not at all prepared

16. 9. The internal evaluation in the college was relevant and impartial. / कॉलेज में आंतरिक मूल्यांकन प्रासंगिक और निष्पक्ष था।

Mark only one oval.

- a. Strongly agree  
 b. Agree  
 c. Not sure  
 d. Disagree  
 e. Strongly disagree

17. 10. Overall qualities of teaching learning and Evaluation processes in the College are good? / कॉलेज में शिक्षण शिक्षण और मूल्यांकन प्रक्रियाओं के समग्र गुण अच्छे हैं?

Mark only one oval.

- a. Strongly agree  
 b. Agree  
 c. Not sure  
 d. Disagree  
 e. Strongly disagree

18. 11. Did the mentoring process in the college help you to resolve the difficulties in academic and personal matters? / क्या कॉलेज में सलाह देने की प्रक्रिया आपको अकादमिक और व्यक्तिगत मामलों में कठिनाइयों को हल करने में मदद करती है?

Mark only one oval.

- a. Greater extent  
 b. Some extent  
 c. Occasionally  
 d. Very Rarely  
 e. Not at all

19. 12. Any Suggestion

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# Student Satisfaction Survey- 2021-22

## Guidelines for Students

Saraswati College of professional studies is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in your college. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

1. Email \*

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## Personal Information

2. Name

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3. Father's Name

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4. Gender

*Mark only one oval.*

Male

Female

5. Programme

*Mark only one oval.*

Bachelor of Education (B.Ed.)

Bachelor of Commerce (B.Com.)

Master's in International Business (MIB)

6. Year

*Mark only one oval.*

First Year

Second Year

Third Year

## Student Satisfaction Questionnaire

### Instructions to fill the questionnaire

● All questions should be compulsorily attempted. ● Each question has five responses, choose the most appropriate one. ● The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

7. 1. How much of the syllabus was covered in the class?

*Mark only one oval.*

A 4 – 85 to 100%

B 3 – 70 to 84%

C 2 – 55 to 69%

D 1– 30 to 54%

E 0 –Below 30%

8. 2. How well did the teachers prepare for the classes?

*Mark only one oval.*

- A. 4 – Thoroughly  
 B. 3 – Satisfactorily  
 C. 2 – Poorly  
 D. 1 – Indifferently  
 E. 0 – Won't teach at all

9. 3. How well were the teachers able to communicate?

*Mark only one oval.*

- A. 4 – Always effective  
 B. 3 – Sometimes effective  
 C. 2 – Just satisfactorily  
 D. 1 – Generally ineffective  
 E. 0 – Very poor communication

10. 4. The teacher's approach to teaching can best be described as

*Mark only one oval.*

- A. 4 – Excellent  
 B. 3 – Very good  
 C. 2 – Good  
 D. 1 – Fair  
 E. 0 – Poor

11. 5. Fairness of the internal evaluation process by the teachers.

*Mark only one oval.*

- A. 4 – Always fair  
 B. 3 – Usually fair  
 C. 2 – Sometimes unfair  
 D. 1 – Usually unfair  
 E. 0 – Unfair

12. 6. Was your performance in assignments discussed with you?

*Mark only one oval.*

- A. 4 – Every time  
 B. 3 – Usually  
 C. 2 – Occasionally/Sometimes  
 D. 1 – Rarely  
 E. 0 – Never

13. 7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

*Mark only one oval.*

- A. 4 – Regularly  
 B. 3 – Often  
 C. 2 – Sometimes  
 D. 1 – Rarely  
 E. 0 – Never



14. 8. The institution provides multiple opportunities to learn and grow.

*Mark only one oval.*

- A. 4 – Strongly agree  
 B. 3 – Agree  
 C. 2 – Neutral  
 D. 1 – Disagree  
 E. 0– Strongly disagree

15. 9. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

*Mark only one oval.*

- A. 4 – Every time  
 B. 3 – Usually  
 C. 2– Occasionally/Sometimes  
 D. 1 – Rarely  
 E. 0– Never

16. 10. The teachers illustrate the concepts through examples and applications.

*Mark only one oval.*

- A. 4 – Every time  
 B. 3 – Usually  
 C. 2 – Occasionally/Sometimes  
 D. 1– Rarely  
 E. 0 – Never

17. 11. Teachers are able to identify your weaknesses and help you to overcome them.

*Mark only one oval.*

- A. 4 – Every time  
 B. 3 – Usually  
 C. 2 – Occasionally/Sometimes  
 D. 1 – Rarely  
 E. 0 – Never

18. 12. Teachers encourage you to participate in extracurricular activities.

*Mark only one oval.*

- A. 4 – Strongly agree  
 B. 3 – Agree  
 C. 2 – Neutral  
 D. 1 – Disagree  
 E. 0 – Strongly disagree

19. 13. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

*Mark only one oval.*

- A. 4 – To a great extent  
 B. 3 – Moderate  
 C. 2 – Some what  
 D. 1 – Very little  
 E. 0 – Not at all

20. 14. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

*Mark only one oval.*

- A. 4 – Above 90%
- B. 3 – 70 – 89%
- C. 2 – 50 – 69%
- D. 1 – 30 – 49%
- E. 0 – Below 29%

21. 15. The overall quality of teaching-learning process in your institute is very good.

*Mark only one oval.*

- A. 4 –Strongly agree
- B. 3 – Agree
- C. 2 – Neutral
- D. 1 – Disagree
- E. 0 – Strongly disagree

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